
THANK YOU FOR YOUR HELP

Here's all you need to help students know the facts about when they need a TV Licence.

Many students don't realise they need to be covered by a licence to watch or record live TV programmes on any channel or online TV service, or to download or watch BBC programmes on iPlayer. This applies to any device they use.

That's why we need your help. You can make sure they know the facts by putting up posters in communal areas and dropping postcards into student welcome packs.

If your students have questions...

They can find all the information they need at [tvlicensing.co.uk/GetCluedUp](https://www.tvlicensing.co.uk/GetCluedUp) including how to check if they need a licence, and how to buy a licence if they need one.

If you would like more information...

To help you give your students the right information, we've included some FAQs over the page. You can also go to [tvlicensing.co.uk/halls](https://www.tvlicensing.co.uk/halls) to download handy email templates, plus imagery and information in digital formats that can be used in social media and on websites.

Yours faithfully,



Paul Cooper
TV Licensing

QUESTIONS

YOUR STUDENTS MIGHT ASK

📍 **How do I know if I need a TV Licence?**

The law says you need to be covered by a TV Licence to:

- watch or record programmes (such as sports, news, music, dramas and documentaries) as they're being shown on TV, or live on an online TV service (e.g. YouTube, Amazon Prime Video, Apple TV, Now TV, Sky Go, etc.)
- download or watch BBC programmes on iPlayer.

This applies to any device, such as a TV set (incl. smart TV), laptop, desktop computer, tablet, mobile phone, games console, digital box, etc.

📍 **Do I need a licence for everything on BBC iPlayer?**

You need to be covered by a licence to watch or download almost all programmes on BBC iPlayer. At the moment, there are just two exceptions – watching S4C TV on demand and listening to radio. There may be other exceptions in the future.

📍 **What's the quickest way to get a licence?**

Go to [tvlicensing.co.uk/GetCluedUp](https://www.tvlicensing.co.uk/GetCluedUp) to buy one.

📍 **Do I have to pay for it all in one go?**

No, you can spread the cost of the £169.50 licence fee. Choose from our Direct Debit options, which allow you to pay monthly or quarterly. Find out more about spreading the cost of your licence at [tvlicensing.co.uk/waystopay](https://www.tvlicensing.co.uk/waystopay)

📍 **What happens if I don't stay in halls for the full academic year?**

If you leave before your year is up, and you no longer need your licence, let us know. Depending on how long is left on your licence, you could be eligible for a refund. Go to [tvlicensing.co.uk/refund](https://www.tvlicensing.co.uk/refund) to find out more and how to apply.

📍 **What if I don't need a licence?**

You don't need a TV Licence if you never watch or record live TV programmes on any channel, and never download or watch BBC programmes on iPlayer. This applies to any device you use. Please tell us you don't need a licence by going to [tvlicensing.co.uk/noTV](https://www.tvlicensing.co.uk/noTV). We may confirm this with a visit.

Still getting questions? Send students to [tvlicensing.co.uk/GetCluedUp](https://www.tvlicensing.co.uk/GetCluedUp) for more information.